

Trouble Shooting

1. The vaporiser is spitting/spurting water out of the steam vent
Common causes: Inhalant added after water. Incorrect inhalant used or too much inhalant. Water level too high or low. Vaporiser needs cleaning.
Solution: Shake inhalant bottle well before use. Always add inhalant before water and ensure well mixed. Only use Euky Bear or Bosisto's inhalants (water soluble). Use no more than 2 capfuls (10mL) of inhalant. Ensure water level is filled to the maximum fill line. Do not overfill. Clean vaporiser using Euky Bear Vaporiser Cleaning Tablets.
2. Vaporiser tripped the safety switch or blew a fuse:
Common cause: In some households safety switches are sensitive when an additional load is placed on the circuit.
Solution: Turn off the vaporiser at the power point. Switch to a power point not connected to other appliances. Leave for 2 minutes. Switch on and reset power point to check if vaporiser is working. If not, the safety fuse in the vaporiser may have been activated. In this case contact FGB Customer Service on details below.
3. Vaporiser producing too much steam or condensation
Common cause: The vaporiser should not operate in a closed, poorly ventilated room.
Solution: Open the door and/or window and ensure that the room has proper ventilation.
4. Vaporiser producing insufficient steam
Common cause: There is a build up of mineral deposits on and around the heating module (these are naturally caused by the heating of water by an electrical device).
Solution: Use Cleaning Tablets every 3rd or 4th use or during every operation if you are using dam or hard water. Failure to maintain this procedure may damage the unit. This may also void the warranty.
5. The vaporiser has stopped steaming but the light is on
Common cause: The vaporiser will stop steaming when the heating unit is no longer in contact with water, but will remain on. The heating unit has been specifically designed to avoid overheating. The vaporiser may stay warm until it is switched off at the power point. To help remind you to switch off the power after use, the night light will stay on also.
Solution: Always switch the power off at the power source when steaming has stopped or when not in use. Failure to switch off your vaporiser when it is no longer steaming may void any warranty claims. After power is switched off, remove plug from socket. To continue use, refill with water as per instruction manual.
6. The vaporiser is emitting an unusual smell
Common cause: The vaporiser has been run dry (with no water for at least an hour). NOTE: If vaporiser is still working, this will not affect the overall effectiveness of the unit.
Solution: Rinse water container. Fill with water to the maximum fill line. Insert two Cleaning Tablets. Run vaporiser for 1 hour to allow cleaning tablets to clean the vaporiser. Empty water (NOTE: You may notice an orange colour in the water, this is the sediment being cleaned from the unit). Empty unit and rinse again. The vaporiser should be ready to use again.

5 Year Warranty

This product has been produced with the greatest care for normal, household use. Following directions carefully will ensure dependable operation. If you experience unsatisfactory operation or are dissatisfied with your Euky Bear Steam Vaporiser please contact our friendly Customer Service team at FGB Natural Products. Modification to the product by the consumer or failure to follow the manufacturer's operating instructions will void the warranty.

If repair is required under the warranty period, the product should be returned with proof of purchase.

The purchaser assumes responsibility for the proper care

and use of the product in accordance with the printed operating manual. The purchaser or user must make his or her judgment as to when to use the product and the length of use. Keep the operating manual available as it is your guide to safe, efficient operation.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law 2011. You are entitled to a replacement of the faulty heating unit or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage.

For warranty claims please visit

www.eukybear.com.au/faulty-vaporiser



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A12008

www.eukybear.com.au

AUST L 297553 | Model No EBSV2013 | Patent No 634634 | 230-240V a.c. 50Hz, 200W



Euky BearTM Steam Vaporiser

INSTRUCTION MANUAL FOR USE & CARE

IMPORTANT: For safety and warranty, please read instructions carefully before use.

Please save these instructions.



For maximum benefits, use with Euky Bear Inhalant and Euky Bear Cleaning Tablets.

14+ hours operation



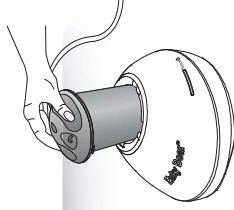
Suitable for all ages

5 year warranty

Instructions

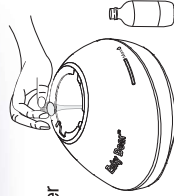
IMPORTANT: Ensure vaporiser is unplugged during set up.

1 Remove heating unit



Remove heating unit by gently twisting anti-clockwise. This will unlock the unit and allow you to easily lift it out of the water container.

2 Add inhalant and cleaning tablets



First shake **Euky Bear Inhalant** bottle, then add 2 capfuls into empty water container before filling with water, to ensure it is well mixed.

When using **Euky Bear Vaporiser Cleaning Tablets**, place one tablet in the centre of the water container before filling with water.

It is recommended to use Cleaning Tablets when using your vaporiser for the first time, as well as with every 3rd or 4th use to keep it running at optimal condition. Cleaning Tablets are non-toxic and designed to be used during normal operation. No separate cleaning cycle required.

NOTE: In areas with hard or mineralised water, use two Cleaning Tablets each time you use your vaporiser. Do not add any other substances (ie. salt) to change the water quality. The vaporiser will operate efficiently in all kinds of water.

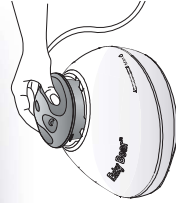
3 Add water



Add water to container, up to the maximum fill line as indicated on the sides of the water container. **Do not overfill.**

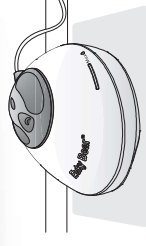
Rinse and refill with fresh water each time you use your vaporiser.

4 Re-insert heating unit



Re-insert heating unit, gently twisting clockwise to lock it into place.

5 Place in a safe position



Position your vaporiser on the floor at least 1.2 meters away from any person.

Ensure the room is well-ventilated so air is free to circulate to prevent excess humidity (e.g. keep door slightly ajar).

Make sure the cord lies flat and out of the way

For extra floor or carpet protection, place your vaporiser on a rubber mat or other heat resistant, non-metallic barrier.

Do not place vaporiser on a table, chair or other piece of furniture

6 Plug into power point

Plug into power point and switch on power. Your vaporiser will produce steam within 3-4 minutes. Ensure you have sufficient water for each use.

7 Switch off after use

Always switch off your vaporiser at the power point after use, or as soon as it has finished steaming. Failure to switch off your vaporiser when it is no longer steaming may void any warranty claims.

After power is switched off, unplug your vaporiser from power point for cleaning.

Night light: The safety night light ensures your vaporiser is visible at all times, and will remain on as long as there is power. This acts as a reminder for you to switch off the power after use.

8 Clean vaporiser

Cleaning your vaporiser is very important. To help keep your vaporiser clean and germ-free, empty the water container and rinse after each use. Also rinse the base of the heating unit (do not submerge power cords in water). Dry all parts thoroughly.

Do not use any cleaning products on vaporiser. Continue to use the Cleaning Tablets during regular operation.

CAUTION: SAFETY INFORMATION

- Vaporiser produces hot steam. Keep clear of the steam vent.
- Keep out of reach of children.
- The vaporiser is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the vaporiser by a person responsible for their safety.
- Do not overfill.
- Disconnect the power cord before filling, cleaning or moving.
- Turn off after steaming is complete. Do not operate the heating module when removed from the vaporiser water tank.